

## Mobile for Socio-Economic Development Course Agenda

Day 1 08.00 – 09.00	Registration
08.30 - 09.00	Opening Ceremony
	Welcome Remarks – OGCIO
	Special Address
	• TRR
	• GSMA
09.00 - 09.15	Opening Key Note Address
	Director General – Ministry of ICT & Telecommunications
09.15 – 09.30	Photo Session
09.30 - 09.45	Morning Tea Break
09:45 - 09:50	Course Welcome and Introductions
09:50 - 10:15	Session 1: Mobile as a Driver of Economic Growth
	Impact on the economy and employment
	Research on the impact of mobile
	Regional case studies
10:15 – 10:45	Session 2: Case Studies in Mobile-Powered Development
	Financial inclusion
	Health service delivery
	Rural communities
	Gender inclusion
	Disaster recovery
10:45 – 11:00	MOBILE APP examples
11:00 – 12:00	Session 3: Enhancing Affordability Through Best-Practice Taxation
	Taxes on mobile consumers
	Fees and levies on operators
	Other telecom-specific taxes
	Regional case studies
12:00 – 13.00	Lunch

13:00 – 13.45	Group Discussion: The Socio-Economic Impact of Mobile
13.45 – 15.00	Session 4: Financial Inclusion
	Benefits of mobile money services
	Mobile money vs. mobile banking
	Mobile money regulatory models
	Case studies
15:00 – 15:15	Afternoon Tea Break
15:30 – 16:15	Session 5: Digital Literacy
	Defining digital literacy
	Barriers to digital literacy
	MISTT and policies to enhance digital literacy
16:15 – 17:00	EXERCISE
17:00	Close Day 1

Day 2		
08:30 - 09.30	Session 6: mAgriculture	
	Overview of mAgriculture	
	Current and potential size of the market	
	What makes a successful mAgriculture service	
	How can policymakers and regulators create an enabling environment for mAgriculture services to flourish?	
	Case study	
	Q&A	
09.30 – 10:00	EXERCISE	
10:00 – 10:15	Morning Tea Break	
10:15 – 12:00	Session 7: Health Service Delivery	
	The role of mobile in health service delivery	
	Mobile health and chronic disease awareness campaigns: Diabetes case study	
	Bridging regulatory gaps	
	GROUP DISCUSSION	
12:00 – 13:25	Lunch	
13:30 – 14.15	Session 8: Connected Women	
	Accelerating digital and financial inclusion for women	
14:15 – 15.15	Session 9: Disaster Response	
	Improving network preparedness and restoration	
	DISCUSSION of local experience	
15:15 – 15:30	Afternoon Tea Break	
15:30 – 16:30	EXERCISE + PRESENTATIONS	
16:30 – 17:00	Closing Ceremony: Closing Words and Certificate Presentations	
17:00	Course Wrap Up	